



HOW TO GET MORE INFORMATION

Emeriti is committed to providing you with ongoing education and information from the moment your institution adopts the Emeriti Program and throughout your enrollment. This sheet is designed to put all of Emeriti's educational resources at your finger-tips. Be sure to keep this page in a familiar space so that you can find it quickly and refer to it whenever you have a question.

EMERITI'S FIVE CORE COMMUNICATION CHANNELS

1. The Emeriti Service Center. Call toll-free at 1-866-EMERITI (1-866-363-7484), Monday through Friday, 8:00am to 8:00pm (ET), 5:00am to 5:00pm (PT).

Emeriti Specialists will answer your questions related to anything about the Program, including your health account and investments, health insurance options, and your reimbursement benefit.

You will also call the Service Center after your institution adopts the Emeriti plan to enroll your dependents, designate your investment options, and to begin or change your voluntary contributions.

2. The Emeriti web site. www.emeritihealth.org

The Emeriti web site contains information about each component of the program: Emeriti Health Accounts, Emeriti Health Insurance Plan Options, and the Emeriti Reimbursement Benefit. Emeriti's premium rate guide will help you determine your costs. Finally, our Learning & Planning Center contains information about saving for retiree health care; Medicare updates; campus workshop materials; and participant publications, including newsletters.

You will also find up-to-date asset information about your Health Account via Fidelity NetBenefits.[®] And you can access Aetna's website for an array of health care information, via Aetna Navigator,[®] including Aetna's drug formularies and network of pharmacies.

3. Emeriti educational and information communications. This includes enrollment kits, newsletters, plan highlights, and other materials designed to help get you started with the Program and to keep you updated about Program changes and enhancements.

4. Attend campus workshops. Emeriti's campus workshops are designed to provide you with details about the Program and plan provisions. It is also a great opportunity for you to talk directly with an Emeriti representative.

5. Periodic correspondence. Emeriti, Fidelity, and Aetna (or HealthPartners) will send you information through the mail with important Health Account or insurance updates.

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THIRD PARTY RESOURCES

- 1. www.medicare.gov** . Access MEDICARE AND YOU 2010 from the Centers for Medicare and Medicaid Services. All information is free.
- 2. www.kff.org**. The Kaiser Family Foundation, a leader in health policy and communications, is a non-profit, private operating foundation focusing on the major health care issues facing the U.S. Kaiser acts as a non-partisan source of facts, information, and analysis for policy makers, the media, the health care community, and the public. All information is free.
- 3. www.ebri.org**. The mission of the Employee Benefit Research Institute (EBRI) is to contribute to, encourage, and to enhance the development of sound employee benefit programs and sound public policy through objective research and education. You will find research and education-related information pertaining to retiree health care on this web site. All information is free.
- 4. www.irs.gov**. The IRS web site provides detailed explanations of eligible dependents, and qualified medical expenses. The Emeriti web site also provides a general overview of these items.

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